

## APPLICATION FOR EMPLOYMENT WELSTORES OF MINNESOTA, DBA WISE PENNY THRIFT SHOPPE

Position applying for: Store Supervisor

#### **Store Supervisor Duties and Responsibilities:**

- Facilitate daily store operation, including opening and closing store.
- Organize and monitor daily work, providing supervision, training, and direction to store employees and volunteers.
- Provide customer service by answering questions related to products, donations, returns, and answering incoming phone calls.
- Follow and maintain store operating policies and standards, including cash handling, totaling daily sales deposits, daily cleaning activities, and store safety and security policies.
- Assist with scheduling donation appointments, coordinate/maintain storage of incoming donations, and provide a positive, friendly experience for our donors.
- Assist with sorting and pricing incoming donations.
- Assist cashiers in customer service, escalated concerns, and trouble shooting.
- Create action list for following day activities.
- Order supplies as needed.
- Communicate information to manager so that the team can respond as necessary.
- Performs other related duties as assigned.

#### **Required Skills/Abilities:**

- Act with integrity, honesty, and knowledge to promote the values and mission of Wise Penny.
- Ability to train employees and volunteers consistently and with the patience needed for repetitive training.
- Ability to maintain regular and consistent, punctual attendance.
- Available to work flexible hours that may include mornings, evenings, and weekends.
- Ability to engage with and understand our employees, volunteers, and customers, including discovering and responding to their needs through clear and pleasant communication.
- Strong supervisory and leadership skills.

#### **Education and Experience:**

High school diploma or equivalent.

#### **Physical Requirements:**

Prolonged periods of standing and walking. Must be able to lift up to 40 pounds.

# **Applicant Information:** Name: M. Initial Last City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_ Home phone: \_\_\_\_\_ Other phone: \_\_\_\_\_ Email: **Applicant's Education:** Name of School Location Number of years Diploma/Major & Degree High School: **Post-Secondary School** (College, trade school, etc.):

### **EMPLOYMENT HISTORY** (Most recent first):

Employer:		
Dates of Employment	From:	To:
Starting Wage:	Ending Wage:	Full-time? Part-time? Temp?
Employer's Address:		
Supervisor (Name & Title	e):	
May we contact?	If Yes, Phone #	
Job Title:		
Employer:		
		To:
Starting Wage:	Ending Wage:	Full-time? Part-time? Temp?
Employer's Address:		
Supervisor (Name & Title	e):	
May we contact?	If Yes, Phone #	
Job Title:		
Employer:		
Dates of Employment	From:	To:
Starting Wage:	Ending Wage:	Full-time? Part-time? Temp?
Employer's Address:		
Supervisor (Name & Title	e):	
May we contact?	If Yes, Phone #_	

<b>SKILLS:</b> Please list skills/experience you have that	apply to this position:
1	
2	
3	
4	
5	
Please describe why you are interested	d in this position:
<b>REFERENCES</b> : Please list name, relationship, an supervisors listed above.	d phone/email. These should be different than the
1	
2	
Please also attach a resume.	
SIGNATURE OF APPLICANT:	DATE:

<u>Please return</u> your completed application via email: <u>wisepennythrift@outlook.com</u> or in person to Wise Penny Thrift Shoppe, 310 Brighton Avenue S., Buffalo, MN 55313; M-Sat. 10 a-4p

Questions? Contact Wise Penny store manager Brittany McFadden at 763-682-4178, or wisepennythrift@outlook.com